



## COMMUNITY UPDATES FROM SUMMIT PROPERTIES

Week of April 6<sup>th</sup>

- **If there is a positive COVID-19 case at your community, Summit will notify residents immediately:** Please be assured that we will notify the community right away and will work closely with the State to provide information and limit the spread. Summit has already been in touch in touch with State officials in preparation for potential positive cases.
- **Show your compassion:** If any of your neighbors come down with the Coronavirus, we are asking that everyone refrain from judgement and blame. This is a scary time for all and any one of us are at risk of getting the virus, no matter how vigilant we are with following the guidelines. We need to embrace each other with compassion and empathy, knowing that we are all doing the best we can to get through this. Furthermore, if people feel stigmatized or ashamed, they will be less likely to report, potentially putting more people at risk. Please approach with love!
- **Please reach out if you have lost your job or are experiencing economic hardship right now:** We know how many people are suffering right now and all of us have friends or family who have lost their jobs. That's why Summit has placed all evictions on hold until further notice, eliminated all late payment fees, and is working out payment plans with any resident who is struggling. Be in touch with your Community Manager as soon as possible.
- **Temperature Checks:** All Summit employees and visitors to the community must take their temperature prior to coming on site. If it is 100° F or above, they are instructed not to enter the community.
- **Masks:** All Summit employees and visitors to the community must wear a mask while at work or out in public. Per CDC guidance we strongly encourage all residents to do the same and are working to help make masks available to those who need them.
- **Move-ins:** Move-ins will continue to happen at your community, with all proper precautions taken. This is important to the populations we serve, as it is our responsibility to provide housing to people who need it, and that need has not gone away despite these difficult circumstances.
- **Frontline Worker Bonuses:** We are so thankful for our managers and maintenance supervisors who are providing essential on-site services at our communities. As a small token of our appreciation, Summit's Frontline Workers will be receiving a bonus stipend this Friday for being on the frontlines and continuing to work during this pandemic. Please thank the staff at your site when you see them out and about!