



COMMUNITY UPDATE: NOVEMBER 16, 2020

GUIDANCE DUE TO INCREASED INFECTION RATES

Dear Community Member,

Over the past few weeks, the COVID -19 infection rates have increased significantly in all the towns and cities where each of us live. Our communities are not immune to the transmission of the virus. Therefore, we need to implement some safety measures and take a pause in some of our reopening goals. These changes have one goal and only one goal in mind. Continuing to provide a safe and secure environment for our residents, supportive service partners and staff to live and work is our highest priority.

Personal Responsibility of Each Community Member:

1. Mask wearing: Anytime you leave your apartment we ask that you wear a face mask while you are on your community campus. Inside and outside.
2. Social distance: Always continue to maintain the CDC guidance of 6ft of distance between you and others. Limit the number of individuals in an elevator to two people. Allow your fellow residents to get their mail without encroaching on their personal space,
3. Hand sanitize: Please continue to use the stations that we have set up for everyone's safety.

Family Members & Essential Workers:

- ❖ They are welcome to come visit you in your home as well as designated seating areas in the community. Please limit the total size of the gathering to no more than four people. We know how important these visits are to your well-being, especially as we start the holiday season. Non -family members are strongly encouraged to avoid visitation.

Guidelines for Family & Essential Worker Visitation:

- ❖ Mask wearing all the time when they are in your apartment or any of the common areas. Please ask your family members to put on their mask after they park their vehicle.
- ❖ Visitation only in your apartment or designated seating areas.
- ❖ All guests need to complete the COVID questionnaire at the common entrance areas before proceeding on for their visit.

Deliveries:

- ❖ Deliveries can continue to be brought into the building.

Gatherings:

- ❖ Large gathering greater than 4 are on **pause**. Gatherings of non- related family members is highly discouraged. No in- person club activities will take place for the remainder of this year. No gathering of non- related residents in any of the common areas. If you choose to gather in a residence, we always encourage you to wear a mask at all times.

Management Office:

- ❖ Your office management team will begin to work more remotely then they have over the past several months. We will have clear instructions on the office door how they can be reached if you have a question or concern. When the office is open the office door will be open with a chain across the front entrance. We ask that you respect the boundaries of not entering the office and allow our staff to come greet you.

Hair Salons:

- ❖ We are taking a pause on allowing outside clients using the community salon space. The salons are open for your use.

Meals:

- ❖ No change in the meals. TO-GO meals will be the plan through the remainder of this year.

Enhanced Common Area Cleaning:

- ❖ Mailrooms, elevators, laundry rooms, designated seating areas, common area bathrooms and entrances will have additional daily cleanings to eliminate potential transmission of the virus.

Emergency Work Orders:

- ❖ Beginning November 25th our maintenance staff will only be responding to emergency work orders in person.

Self-Quarantine Assistance:

- ❖ If you need to “self-quarantine” please contact the management office so we can provide you support and assistance.

We get how difficult it is to not socialize with your friends either through group activities like playing cards, movie night, bingo or a weekly bone builders’ class. We have been blessed to avoid the transmission of the COVID-19 virus into our communities for the past 8 months, due to everyone taking good safety measures for themselves and their fellow neighbors. **THANK YOU, THANK YOU** for this effort especially now during the holiday season. Please be kind to your neighbor and may this season continue to find you in good health.

Peace,

John Hunt
Director of Property Management
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